

CURRICULUM VITAE:

K. Martin "Marty" Fletcher

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[linkedin.com/in/kmartinfletcher](https://www.linkedin.com/in/kmartinfletcher)

<https://www.researchgate.net/profile/Marty-Fletcher>

[K. Martin 'Marty' Fletcher - Google Scholar](#)

EDUCATION

Ph.D. EDUCATION

Specialization: Learning Management / Educational Technology
Walden University, Minneapolis, MN, USA

MASTER OF FINE ARTS – NONFICTION

Goucher College, Welch Center for Graduate Studies
Towson, MD, USA

MASTER OF ARTS ENGLISH AND CREATIVE WRITING

Sigma Tau Delta International English Honor Society
Southern New Hampshire University, Manchester, NH, USA

MASTER OF INTERNATIONAL MANAGEMENT

Northern Territory University (now Charles Darwin University), Darwin, NT, Australia

GRADUATE CERTIFICATE OF EDUCATION Adult/Vocational

Northern Territory University (now Charles Darwin University), Darwin, NT, Australia

BACHELOR OF ARTS

Double Major: English and Management (emphasis Economics)
Saint Martin's College (now University), Lacey, Washington USA

SECONDARY

Maryknoll High School, Honolulu, Hawaii, USA

AI SPECIALIZATION CERTIFICATIONS

[Prompt Engineering Specialization](#) ,

[Prompt Engineering for Educators Specialization](#)

Vanderbilt University via Coursera

LEADERSHIP

[Institute for Emerging Leaders in Online Learning](#)

Online Learning Consortium (2012 Cohort)

PUBLICATIONS

Reports

Patrick, C-j., Peach, D., Pocknee, C., Webb, F., Fletcher, M., Pretto, G. (2008, December). The WIL [Work Integrated Learning] report: A national scoping study [Australian Learning and Teaching Council (ALTC) Final report].
Brisbane: Queensland University of Technology
<https://eprints.qut.edu.au/216185/>

Taylor, T., Thompson, D., Clements, L. Simpson, L., Paltridge, A., Fletcher, M., Freeman, M., Treleaven, L., Lawson, R., & Rohde, F. (2009). Facilitating staff and student engagement with graduate attribute development, assessment and standards in Business faculties [Australian Learning and Teaching Council (ALTC) Final Report].
<https://researchportal.murdoch.edu.au/esploro/outputs/report/Facilitating-staff-and-student-engagement-with/991005540611707891#file-0>

Journal Articles

- Delaney, D., Fletcher, M., Cameron, C., Bodle, K.. (2013). Online Self and Peer Assessment of Teamwork in Accounting Education. *Accounting Research Journal* 26(3). <https://doi.org/10.1108/ARJ-04-2012-0029>
- Fletcher, K.M. (2005). Self-Efficacy as an Evaluation Measure for Programs in Support of Online Learning Literacies for Undergraduates. *The Internet and Higher Education* 8(2005), 307-322.
<https://doi.org/10.1016/j.iheduc.2005.09.004>
- Fletcher, K. M. (2004). Peer-to-Peer Networks and Opportunities for Alignment of Pedagogy and Technology. *AACE Journal* 12(3), 301-313.
<https://doi.org/10.1108/ARJ-04-2012-0029>
- Fletcher, K. M. (2003). Lifelong learning policy in the Australian vocational education and training system. *Australian Vocational Education Review*. 10(2). 2003, 18 – 25.

Refereed Conference Papers

- Fletcher, K.M., & Barker, M. (2012). Feeling the Feed: Migrating from Threaded Discussions to Social Media. In M. Brown, M Hartnett & T. Stewart (eds.), *Future challenges, sustainable futures. Proceedings ascilite Wellington 2012.* (p.323-325). <https://doi.org/10.14742/apubs.2012.1690>
- Fletcher, M. (2012). Feeling the Feed: Reflections (Confessions?) of an Online Teacher on Transitioning from Threaded Discussion to Social Media. In *Proceedings of Global Learn 2012: Global Conference on Learning and Technology* (pp. 27-36). Online, Association for the Advancement of Computing in Education (AACE)
<https://www.learntechlib.org/primary/p/42036/..>
- Cathcart, A., Kerr, G., Mack, J., & Fletcher, M. (2008). Engaging staff and students with graduate attributes across diverse curricular landscapes. *Proceedings of Australian Technology Network (ATN) Assessment Conference, University of South Australia, Adelaide, South Australian.* November 20-21, 2008.
<https://ojs.unisa.edu.au/index.php/atna/article/view/355/284>
- Fletcher, M. (2004). Roles in support of teaching and learning. In R. Atkinson, C. McBeath, D. Jonas-Dwyer & R. Phillips (Eds), *Beyond the comfort zone: Proceedings of the 21st ASCILITE Conference* (pp. 304-313). Perth, 5-8 December. <https://www.ascilite.org/conferences/perth04/procs/fletcher-m.html>
- Parfenovics, R. & Fletcher, M. (2004). Streaming media for higher education: Signs of settling. In R. Atkinson, C. McBeath, D. Jonas-Dwyer & R. Phillips (Eds), *Beyond the comfort zone: Proceedings of the 21st ASCILITE Conference* (pp.753-758). Perth, 5-8 December.
<https://www.ascilite.org/conferences/perth04/procs/parfenovics.html>
- Fletcher, M. (2003). Embedding expertise for online tutor development. In G. Crisp, D. Thiele, I. Sholten, S. Barker & J. Baron (Eds), *Interact. Integrate. Impact.: Proceedings of the 20th ASCILITE Conference* (pp. 605-609). Adelaide, 7-10 December. <https://www.ascilite.org/conferences/adelaide03/docs/pdf/605.pdf>
- Parfenovics, R. & Fletcher, M. (2003). Evaluating streaming media applications for higher education. In G. Crisp, D. Thiele, I. Sholten, S. Barker & J. Baron (Eds), *Interact. Integrate. Impact.: Proceedings of the 20th ASCILITE Conference* (pp. 674-678). Adelaide, 7-10 December.
<https://www.ascilite.org/conferences/adelaide03/docs/pdf/674.pdf>

Non-refereed Articles & Conference Papers

Harding, J. & Fletcher, M. (2011). Grand Designs – An Innovative House of Learning Still Requires a Simple Foundation. Conference Showcase Presentation. Higher Education Research and Development Society of Australasia. The place of learning and teaching. 36th Annual Conference. Auckland, New Zealand, July 2011.

Ridings, S., Simpson, L., Leask, B., Freeman, M. Ramburuth, P., Treleaven, L., Sykes, C., & Fletcher, M. (2008). Developing intercultural competence. [HERDSA News, Nov 2008](#).

Johnson, N., Cripps, A., Westwood, P., Tennant, M., Coleman, H., Evans, J., Short, L., Boocock, H., & Fletcher, M. (2005). A new suite of programmes in dentistry and oral health: challenges in interprofessionalism, internationalisation and innovation. Australian International Education Conference, October 1, 2005, Gold Coast, Australia.

Conference Workshop

Fletcher, M. (2007). How do we adapt best practice in assessment to Work Integrated Learning? ATN Evaluation and Assessment Conference. 30 November 2007. Queensland University of Technology

MFA Thesis (2023)

Fletcher, K. M. M. (n.d.). I am home: Wayfinding by dead reckoning in a GPS world [Master of Fine Arts thesis, Goucher College]

Ph. D. Dissertation (2005)

Fletcher, K. Martin (Marty). (2005). Evaluating an intervention to build online learning self-efficacy. ProQuest Dissertations & Theses.

Dissertation, Master of International Management (1998)

Inputs to Effective Cross-Cultural Teamwork

CHRONOLOGICAL EMPLOYMENT HISTORY

Adjunct Professor

2023 to present

University of Maryland Global Campus
Largo, Maryland, USA

Awarded 'UMGC Outstanding Adjunct Faculty,' 2022-3, 2023-4.

Adjunct Associate Professor

2019 to 2023

University of Maryland Global Campus
Largo, Maryland, USA

FUNCTIONS AND DUTIES:

- **Teaching:** Deliver Undergraduate Writing Instruction to students in online courses and face to face at the UMGC Center in Pearl City, Hawai'i and O'ahu military locations.
 - **WRTG 391 Advanced Research Writing**
 - **WRTG 394 Advanced Business Writing**
 - **WRTG 393 Advanced Technical Writing**
 - **ARTH 334 Understanding Movies**
 - **WRTG 111 Academic Writing I**
 - **WRTG 112 Academic Writing II**
 - **WRTG 111 Foundations of Writing and Communication**

Adjunct (Writing)

2020 to 2021

Hawai'i Pacific University

Honolulu, HI, USA

FUNCTIONS AND DUTIES:

- **Teaching:**
 - **WRI 1100 Analyzing and Writing Arguments**

Director,

2014 to 2018

Hawai'i Community College – Palamanui/Univ. Center West Hawai'i,
Kailua-Kona, Hawai'i, USA

FUNCTIONS AND DUTIES:

- **Academic planning:** develop plans for academic initiatives in the context of University, Group and Faculty objectives; provide advice on program intakes.
- Oversees the delivery of **student and academic support services**
- **Manages the physical plant**, including operations and maintenance, utilities, scheduling use of rooms.
- **Supervises faculty and staff** assigned to provide these services at the Center.
- **Responsible for the fiscal management and planning** for the Center's resource requirements and staffing.
- **Plans and prepares a comprehensive budget**, and executes an operations expenditure plan for the University Center.
- **Administers periodic community needs assessments** to determine which degree programs have sufficient student demand.
- **Evaluates** whether projected levels of demand meet the cost of delivery of such programs via distance education methodologies.
- Serves as the **administrative liaison working on a system wide level with administrators and program staff of other UH campuses** in planning programs and course delivery for the University Center.
- Provides leadership in coordinating the development of an **integrated schedule of credit courses** to be delivered.
- Plans, prepares and implements a **marketing plan** for programs and services provided through the University Center to the West Hawai'i area.
- Establishes, develops, and maintains **effective professional relationships with leaders of the community** for University Center support.
- Participates with the other Centers and originating campuses in the **development of a schedule of future offerings to assure delivery of complete programs**, including access to pre-requisite courses.
- **Provides leadership** in securing resources for, and delivery of, distance education programs.
- Responsible for **planning and policy initiatives regarding distance education** at West Hawai'i.
- Develops, implements and maintains **procedures and guidelines related to the delivery of the various program offerings, course scheduling, academic counseling, instructional support, and intercampus articulation** for the University Center.
- Functions as a member of the college's **administrative team**.
- **Works cooperatively** and productively with administrators from other campuses and programs to advance the interest and goals of the office.
- Undertakes **special duties** not elsewhere described.
- In the absence of the Chancellor, **may assume responsibilities of the Chancellor**.

Senior Lecturer (Online Education), January 2012 to January 2014
Griffith Business School, Dept of International Business and Asian Studies
Griffith University, Queensland, Australia

FUNCTIONS AND DUTIES:

- Make significant contributions to the teaching effort of the International Business and Asian Studies Department and the Griffith Business School, and play a major role in scholarship, research and professional activities.

Program Director, Open Universities Australia, B. Bus (Logan Campus)
January 2012 to January 2014

Griffith Business School, Teaching and Learning
Griffith University, Queensland, Australia

FUNCTIONS AND DUTIES:

- **Academic planning:** develop plans for academic initiatives in the context of University, Group and Faculty objectives; provide advice on program intakes.
- **Learning & Teaching:** quality assurance for program and course delivery; recommend program planning teams and provide ongoing support to program teaching teams; manage the program and course accreditation process; implement and promote the University's student equity, and student health and safety policies; facilitate best practice in program and course evaluation.
- **Budget:** provide advice to the Dean on program-related budget and resource matters including program load targets and adjustments; as required, manage and be accountable to the Dean for an approved program budget and ensure efficient and effective resource allocation.
- **Staff matters:** provide advice to supervisors on the performance of academic and general staff who, respectively, teach into and support the teaching program; implement and promote the University's equity, and occupational health and safety policies.
- **Representation:** represent the School, where appropriate, to the wider community, including relevant professions, industries and government agencies; actively market the program to relevant segments.

Group Curriculum Consultant/Fellow, Griffith Institute of Higher Education
July 2010 to January 2012

Griffith Business School, Teaching and Learning
Griffith University, Queensland, Australia

FUNCTIONS AND DUTIES:

- Contribute to enhancing the quality of course and program design across an academic Group, by advising and supporting academic staff in the implementation of a range of strategies for course and program curriculum enhancement. Provide professional development for academic staff, as needed, through the design, presentation and administration of workshops and seminars, Group and School-level Learning and Teaching forums, to enhance curriculum design skills. In collaboration with Academic Managers, advise on the design, and support the implementation of targeted course improvement plans including the use of a range of feedback mechanisms such as peer review of teaching and student feedback via the Student Evaluation of Courses instrument.

Teaching and Learning Consultant Dec 2008 to July 2010

Faculty of Business, Teaching and Learning
Queensland University of Technology
Brisbane, Queensland, Australia

FUNCTIONS AND DUTIES:

- Provide advice to unit coordinators on curriculum, including technology and assessment innovations and improvements. Support Associate Dean Teaching and Learning and Program Directors in designing and implementing AACSB Assurance of Learning processes and procedures.

Project Officer, (Academic) (.4 FTE) Feb 2008 to Dec 2008

Faculty of Business, Teaching and Learning
Queensland University of Technology
Brisbane, Queensland, Australia

FUNCTIONS AND DUTIES:

- Responsible for assisting the grant project managers in the development, monitoring and implementation of plans, research activities and data collection throughout the projects. Provide support to Chief Investigator and the Project Leaders for the national Carrick (ALTC) grants and assist with the Faculty's involvement in the QUT large commissioned teaching and learning grants.

Project Manager, ALTC Scoping Study (.4 FTE) August 2007 to July 2008

Teaching and Learning Support Services (t'fer to Faculty of Business, Jan 08)

Queensland University of Technology

Brisbane, Queensland, Australia

FUNCTIONS AND DUTIES:

- Research design and execution of scoping study to describe and recommend development of Work Integrated Learning activities in the Australian Higher Education sector. Study based at three partner universities (QUT, Griffith & Swinburne) and involves working with a team of six researchers in the collection and analysis of data from all universities through support of the Australian Collaborative Education Network.

Trainer, Learning Management System (.8 FTE)

Dec 2006 to Dec 2007

Technology, Information and Learning Services

Queensland University of Technology

Brisbane, Queensland, Australia

FUNCTIONS AND DUTIES:

- Liaise closely with LMS Implementation project manager, project leader, change manager, TALSS staff responsible for academic staff development, key stakeholders in the faculties, and other elements of the university to assess and analyse the information and training requirements for the University-wide rollout of Blackboard.
- Design and develop flexible and innovative strategies for the development and delivery of learning and development activities, which meet the needs of the University during the implementation of the new LMS.
- In conjunction with the Change Manager, develop and deliver training and information materials about the new LMS to both staff and students.
- Assess and report on the effectiveness of the strategies and techniques used in the design, development and delivery of training and information activities.
- Consult with and provide advice to areas within TILS and throughout QUT, on the design, development and delivery of learning and development programs associated with the new LMS.

Program Director for Business

Jun to Nov 2006

Institute of Technology Australia

Sydney, New South Wales, Australia

FUNCTIONS AND DUTIES:

- Oversee development and delivery of Programmes
 - Master of Business Administration
 - Master of International Business
 - Bachelor of Business

Associate Dean, Business Programs

Jan to May 2006

Holmes Institute of Higher Education

Brisbane, Queensland, Australia

FUNCTIONS AND DUTIES:

- Oversee delivery of programmes at Brisbane Campus
- Bachelor of Business
- Evaluation and continuous improvement of curricula
- Deliver staff development in educational technology and pedagogy
- Liaise with students regarding progress and standing in programmes
- Design and deliver courses
 - Subject Convenor:
 - HC1062 Decision Making and Problem Solving
 - HC2022 Marketing Research
 - Lecturer
 - HC3152 e-Business Applications

Educational Designer

Oct 2004- Dec 2005

Educational Products and Services

Griffith University

Brisbane, Queensland, Australia

FUNCTIONS AND DUTIES:

- Consult with faculty members on curriculum and educational design
- Conduct staff training in the use of educational technologies
- Managed educational design and curricula development projects, including:
 - Bachelor of Dental Science, Graduate Diploma of Dental Science, Bachelor of Oral Health Therapy, Bachelor of Dental Technology
 - 1007 MSC Health and Human Development
 - 1301SCE Physics 1A
 - Grad Cert in Suicide Prevention Studies/Master of Suicidology

Academic Consultant
Academic Development Unit
Charles Darwin University
Darwin, Northern Territory, Australia

Jun 2003- Oct 2004

FUNCTIONS AND DUTIES:

- Consult with faculty members on curriculum and educational design
- Conduct staff training in the use of educational technologies
- Manage educational design projects, including
 - Common Units Program
 - CUC 107 Northern Exposure
 - HIT 111 Programming Concepts
 - Cert IV in Training & Assessment
 - Cert IV in Building and Construction
- Conducted, presented and published research on educational technology in higher education

Educational Designer
Educational Products and Services
Griffith University
Brisbane, Queensland, Australia

Feb to Jun 2003

FUNCTIONS AND DUTIES:

- Review and continuous improvement of Academic and Professional Development (ADAPT) resources

Adjunct Professor
Albers School of Business and Economics
Seattle University
Seattle WA USA

Aug 2000- Feb 2003

FUNCTIONS AND DUTIES:

- Develop and deliver core upper level business courses:
 - MGMT 380 Principles of Management
 - MKTG 350 Introduction to Marketing
 - OPER 362 Process Design and Management

Executive Training Director
Education and Training Center
Green River Community College
Kent WA USA

Jun 1999 – Jul 2000

FUNCTIONS AND DUTIES:

- Research, analyze, and respond to business and industry needs for specific training, consulting, and education services.
- Promote ETC programs and services with businesses, education institutions, and government agencies.
- Perform, oversee, and approve program proposal writing and pricing for potential clients and grants.
- Negotiate contracts for service provision with clients.
- Manage the development, scheduling, and delivery of ETC training and education programs.
- Assign, coordinate, and supervise the work of ETC instructor-consultants and staff.
- Negotiate and approve agreements with ETC service providers, suppliers, and vendors.
- Ensure the provision of instructional support services including state-of-the-art equipment, facilities, and program resources
- Monitor program quality and revise processes to meet client expectations.
- Assess ETC programs, services, systems, and staff requirements to meet planned objectives and continuously improve service delivery and program quality.
- Assist in developing and administering the ETC budget.
- Maintain a work environment that is customer-driven and conducive to team work, respect for each individual, lifelong learning, continuous quality improvement, creativity, open communication, and having fun.
- Courses developed and delivered:
 - MGMT 268 Operations Management in the Global Perspective
 - MGMT 269 Supply and Demand Management
- Customized Courses developed and co-taught:
 - Marketing for Russian Entrepreneurs (for US State Dept./FRAEC)

Principal Policy Advisor**May 1998 – April 1999**

Office of Communications Science and Advanced Technology
(Formerly Dept. of Communications and Advanced Technology, Strategic Directions Group)
Northern Territory Government
Darwin, Northern Territory, Australia

FUNCTIONS AND DUTIES:

- Research, consult and develop policy briefings for government ministers and executives regarding issues of: online environments, skill base development and retention, global Internet technology developments and technology convergence.
- Organize and deliver seminars and presentations to government executives, small business and community groups to raise awareness of opportunities and threats from global online economy and technology
- Manage contractual arrangements to maintain and develop broadcasting services throughout the Northern Territory.

Management Trainer/Consultant**Feb 1997 – Jun 1998**

Darwin Computer Academy
Darwin, Northern Territory, Australia

FUNCTIONS AND DUTIES:

- Developed and delivered courses in Project Management theory and software application (MS Project) to executives.
- Consulted to clientele regarding the improvement and application of spreadsheets (MS Excel).

Australian Public Service Officer AO2**Dec 1997 - May 1998**

Defence Acquisition Regional Office
Coonawarra Naval Base, Northern Territory, Australia

FUNCTIONS AND DUTIES:

- Office Systems Change Implementation
- Development of Industry Database

Business Development Manager**Jun to Nov 1996**

Mayne Nickless Express Courier Group
Darwin, Northern Territory, Australia

FUNCTIONS AND DUTIES:

- Reporting to Group Manager NT.
- Manage Territory-wide sales & marketing for service brands in the MNECG, including Wards Skyroad, Security Express, DPE International.
- Development of new business.
- Maintain Key Accounts and other existing business.
- Support and Management of Sales at Regional Agencies.
- Review of Service Rate Structures.
- Analysis of Sales Results and Strategy Development.
- Supervision of Accounts and other Customer Service Issues.
- Business networking and promotions within Darwin community.
- Liaison with National & Interstate MNECG Corporate Sales, Customer Support, and Operations Staff.

Finance Operations Analyst**Nov 1995 – May 1996**

MGM Grand Hotel Casino
Darwin, Northern Territory, Australia

FUNCTIONS AND DUTIES:

- Reporting to General Manager/Chief Financial Officer.
- Assisting Internal Audit of Finance, Food and Beverage, Gaming and Hotel Operations.
- Compilation and preparation of annual Revenue and Expense Budgets.
- Provide Statistical Information and Analysis of Operations.
- Re-forecasting of Operational Revenue/Expense Projections.
- Assist with Software Systems Analysis and Development, General Ledger, and Spreadsheets.

Marketing Manager, Open Learning Systems **Aug 1994 – Oct 1995**
Outer Eastern College of TAFE (now Swinburne University of Technology)
Wantirna and Croydon
Victoria, Australia

FUNCTIONS AND DUTIES:

- Reporting to Assistant Director Education and Planning.
- Management of Marketing and Sales for national publishing business.
- Research and Strategy Development
- Development and execution of Sales Budget (\$1.5 Million.)
- Advice to College Directorate on details of various National and International Memorandums of Understanding.
- Sales and Customer Service Policy Development and Continuous Improvement.
- Supervision and Co-ordination of Marketing and Customer Service Staff.
- Design and Creation of Marketing Contact Database.
- Product Development
- Catalogue Design and Publication.
- Articles on Products for National Training Industry Publications
- Delegate and Exhibitor at National and International Conferences

Representative **1993 - 1994**
Kalamazoo Business Systems
East Hawthorn, Victoria
Victoria, Australia

FUNCTIONS AND DUTIES:

- Reporting daily to Branch Manager and overall to Sales Director
- Direct Sales and Marketing of Systems, Equipment, and Stationery for Accounting, Bookkeeping.
- Territory Management, including database management and maintenance.
- Development of Custom designed Business Systems based upon customer needs.
- Liaison with banks, software companies, trade associations and regulatory authorities regarding document specifications.

Professional Basketball Coach **1993-1995**
Victorian Basketball League
Knox Raiders

FUNCTIONS AND DUTIES:

- Schedule and conduct training sessions
- Select teams for squad and matches
- Coaching duties as required during matches
- Advise players on skills development

Victorian Sales and Marketing Executive **1988 - 1993**
The Melbourne Glass Centre
Nunawading,
Victoria, Australia

FUNCTIONS AND DUTIES:

- Servicing of Key Accounts
- Identify and Develop New Markets and Develop Regional Distribution Strategies
- Recruitment of Members and other Development of the Stained Glass Connections Marketing Network.
- Prepare Sales Budget Projections, and Analyse Sales Results.
- Write and Publish a Monthly Customer Newsletter.

State of Victoria Product Manager **1986 - 1987**
T & K Glass Co. (Vic)
Sth. Oakleigh
Victoria, Australia

FUNCTIONS AND DUTIES:

- Sales and service to Stained Glass and Leadlight Markets in Victoria.
- Day to day administration of National stained glass warehouse
- Contribute to product development strategies and Import ordering.

Management Positions with Divisions of As Listed Below 1983 - 1986
Burns Philp & Co. (Parent Company)
Sydney, NSW, Australia

Administration Supervisor Aug 1984 to Feb 1986

Marler Haley Australia Pty. Ltd.
(Formerly Yencken Sandy Glass Industries-Display Division)
Richmond, Victoria, Australia

FUNCTIONS AND DUTIES

- Supervision of production documentation flow, including orders from and goods despatched to interstate branches.
- Supervision of EDP procedures including implementation of mainframe computing system.
- Supervision of accounts procedures and information flow to Head Office.

Branch Distribution Coordinator Mar 1985 to Jul 1986

Yencken Sandy Glass Industries-Display Division
Clayton Victoria, Australia

FUNCTIONS AND DUTIES:

- Production Liaison with Interstate Branches.
- Cost Accounting for components and finished goods.
- Invoicing and despatch records

Stock Controller Mar 1984 to Mar 1985

Yencken Sandy Glass Industries-Display Division
Clayton Victoria, Australia

FUNCTIONS AND DUTIES:

- Monitor Stock levels and usage.
- Prepare requisitions and forward to Purchasing
- Assistant to Production Manager.

Operations Supervisor Feb 1983 to Mar 1984

Yencken Sandy Glass Industries-Stained Glass Division
Coburg Victoria, Australia.

FUNCTIONS AND DUTIES:

- Sales Showroom: Wholesale and Retail Sales
- Factory: Direct Supervision of Storeman and Cutters
- Warehouse layout and stock control.

Professional Basketball Player 1982 - 1991

Australian Basketball Association
Diamond Valley Eagles
Kilsyth Cobras ([Hall of Fame Inductee, 2015](#))
Knox Raiders
Bayside Blues

FUNCTIONS AND DUTIES:

- Attend training sessions and compete in matches
- Attend promotional events as required

Textbook Adoptions Representative 1981 - 1982

Holden-Day Publishers
San Francisco, California, USA

FUNCTIONS AND DUTIES:

- Tele-marketing and On Campus Marketing to Academics for adoptions of texts
- Sales and service to Campus Book Stores.

Assistant Manager 1981 - 1982

New Renaissance Glassworks
Oakland, California, U.S.A.

FUNCTIONS AND DUTIES:

- Supervise Sales Staff.
- Stock and Cash Control; Customer Relations.